**THE PARTICIPATORY SOCIAL SERVICES FOR ELDERLY IN DISASTER MANAGEMENT**

Kurnia Nur Fitriana 1), Nurul Khotimah 2), Poerwanti Hadi Pratiwi 3)

1 Ilmu Administrasi Publik, Universitas Negeri Yogyakarta

email: [kurnianurfitriana@uny.ac.id](mailto:kurnianurfitriana@uny.ac.id)

2 Pendidikan Geografi, Universitas Negeri Yogyakarta [email: nurulkhotimah@uny.ac.id](mailto:%20email:%20nurulkhotimah@uny.ac.id)

3 Pendidikan Sosiologi, Universitas Negeri Yogyakarta

email: [ph\_pratiwi@uny.ac.id](mailto:ph_pratiwi@uny.ac.id)

***Abstract***

The elderly are a potential human resource that is vulnerable when dealing with a disaster. This research aims at developing a model of participative social services for the elderly to deal with disaster situations by adopting a collaborative governance framework based on the condition of the Yogyakarta regions which are prone to natural disasters and possess the highest number of elderly and life expectancy in Indonesia. The research method employed in this research is a research and development utilizing a descriptive qualitative data analysis. The vulnerability of the elderly to deal with disaster has a high complexity in the aspects of physical limitations, low level of understanding and knowledge, poverty, and degenerative diseases. Active involvement of the elderly in disaster management activities may reduce the disaster impacts and ensure that the elderly needs are fulfilled at the time of the disaster. However, the involvement of the elderly in disaster management must be followed by efforts to socialize, adapt, and assist from the involved parties through collaborative governance frameworks such as the government, health service providers, disaster response teams, social workers, social welfare institutions, elderly families, societies, private sector, universities, and non-governmental organizations integrated. The actual implementation of disaster management for the elderly can be realized inclusively in participative social service models for the elderly to deal with disaster conditions which include: (1) problem mapping, (2) analysis of elderly needs, (3) social involvement for elderly social services, (4) empowering the quality of life of the elderly, (5) social impact analysis, and (6) providing continuous feedback on program planning. Implementation of the model to realize the disaster-resilient elderly.

Keywords: social services, disaster management, collaborative governance, elderly.